

PRIMARY CARE COMMISSIONING COMMITTEE July 2017

Title of Report:	Zero Tolerance Policy (Revised)
Report of:	Sarah Southall, Head of Primary Care
Contact:	As above
Primary Care Joint Commissioning Committee Action Required:	<input checked="" type="checkbox"/> Decision <input type="checkbox"/> Assurance
Purpose of Report:	<ul style="list-style-type: none"> • The committee approved version 1.1 of the CCGs Zero Tolerance Policy (April 2017). • Section 2.1 of the policy has been altered so that the process advocated in the service specification and Appendix 2 of the policy provide consistency. • Following approval the policy should be recirculated to all sources detailed in the policy.
Public or Private:	Public Meeting
Relevance to CCG Priority:	<ul style="list-style-type: none"> • Helping people to recover from episodes of ill health or following injury • Ensuring people have a positive experience of care • Treating and caring for people in safe environment & protecting them from avoidable harm
Relevance to Board Assurance Framework (BAF):	Domain 1 – Well Led Organisation

